



Behaviour Policy

Water sports are potentially dangerous so GOOD DISCIPLINE and BEHAVIOUR must be maintained, both on and off the water. The public's perception of Scouting and Guiding is influenced by what they see. If concerned about the behaviour of individuals or groups, the instructor has a duty to not allow them to participate.

The group should:

- Avoid obstructing members of the public who walk through Phoenix Wharf.
- Only enter the boathouse when told to do so by an instructor.
- Assist with moving craft and equipment at the start and end of the session as directed by the instructor.
- Remain on-site at the end of the session until permitted to leave by the accompanying unit leader.

Normal Timings of taster sessions

- 1845 – Participants arrive
- 1900 – Session starts - buoyancy aids and helmets fitted and safety briefing given
- 1920 – On the water
- 2030 – Return to jetty – put equipment away and get changed
- 2100 – Collection of participants

For sessions early or late in the season (April, early May and September) alternative start and end times will be advised.

Participant restrictions

Participants should be:

- At least 10 years old
- Able to swim 50 metres in clothing appropriate for canoeing, which can include a buoyancy aid, plus keep afloat for five minutes, in accordance with Scouting's P.O.R. rule 9.42 – "Water Activities General".
- Feeling well

At the discretion of the instructor one non swimmer may participate if an additional competent paddler is available to accompany them.

Ratios and types of Craft

- Each instructor can take a maximum of eight persons.
- We have the craft to accommodate 3 sessions of kayaks, 2 of open canoes, and 1 of SUPs.
- Not all instructors can cover all of these craft. We will make every effort to provide your chosen craft but occasionally, an alternative craft will have to be used.
- SUPs are more susceptible to wind than other craft. If the instructor deems it unsafe due to the wind a kayaking session will be offered as an alternative.

Leader Responsibilities

- At least one responsible authorised person must take charge of the group ashore (Leader) and remain in attendance.
- Advise the instructors when they have arrived.
- Hold or have access to In Touch details.
- Provide the instructor with any relevant details about participants that will restrict their ability to take part, whether medical, physiological or behavioural.

The instructor will only require additional details if a report or accident form is required to be completed.



Paddling Clothing

The participants should:

- Come changed ready to go on the water.
- Wear weather-appropriate clothing, ideally made of material that does not soak up water.
- Have a windproof cagoule – these can be provided.
- Secure spectacles or leave them ashore.
- Leave hearing aids, mobile phones and other valuables ashore with parent or leader.

Footwear

- Participants should wear soft-soled shoes (such as water activity). Bare feet are not permitted. Large modern style trainers risk entrapment in kayaks and cannot be worn.

Changing Rooms and Personal Belongings

- Participants should bring a towel and a full set of spare clothing including shoes.
- The instructor will identify a location where bags or personal belongings can be left while the group is on the water.
- Parents or leaders should retain mobile phone and other items of value.
- The changing rooms upstairs are available for changing after the session. The adjacent room can be hired by members of the public. If this is the case, an authorised adult should position themselves in the lobby to direct any hirer requiring the facilities to the downstairs toilet.
- Participants should be encouraged to shower and change quickly.

Weil's disease

While there have been no recent instances in Bristol Harbour of Weil's disease, it still remains a risk. Please ensure that all cuts and abrasions are covered by waterproof dressing or plaster beforehand. More details on Weil's disease can be found on the NHS website.

Inclement Weather

Sessions cannot take place if the ASGCC instructor believes the docks or weather conditions are unsafe. If you have concerns over the weather, contact the instructor whose contact details you will have been given.

Activity Notifications

Leaders are responsible for undertaking the adventurous activity notifications as required by the Scout or Guide Association, as appropriate. A copy of the club's risk assessment can be found on the website.

Cancellations

- All session cancellations will be subject to a handling charge of £5.
- For sessions cancelled within four weeks of their due date, the refund, less handling charge, will be dependent upon the sessions being re-booked.
- A full refund will be given for any sessions cancelled by ASGCC due to the weather, instructor shortage etc.



Data Handling

- ASGCC needs to hold personal data that identifies you and the person in charge on the day; such as a name, your group/unit, an address, an email and contact number/s, so that it can organise and operate in a manner that will benefit both the club and yourself.
- In making a booking you are agreeing to ASGCC holding this information.
- The data held on record will only be shared with ASGCC members involved with your session. It will not be shared outside ASGCC unless it is legally required to do so.
- Under normal circumstances ASGCC does not hold young person's data. However, in the event of accident the instructor will require to extract relevant data from the permission form to complete an accident form. This information will be held safely and until the incident has been fully concluded.

Location

Benjamin Perry Boathouse
Phoenix Wharf
Off Lower Guinea Street
Bristol
BS1 6TJ.

This is within the Bristol Clean Air Zone.

[Boathouse on google maps](#)

Parking

- Public parking is available nearby on Redcliff Parade East or at the junction of Lower Guinea Street with Commercial Road.

[Redcliff Parade East car park on google maps](#)

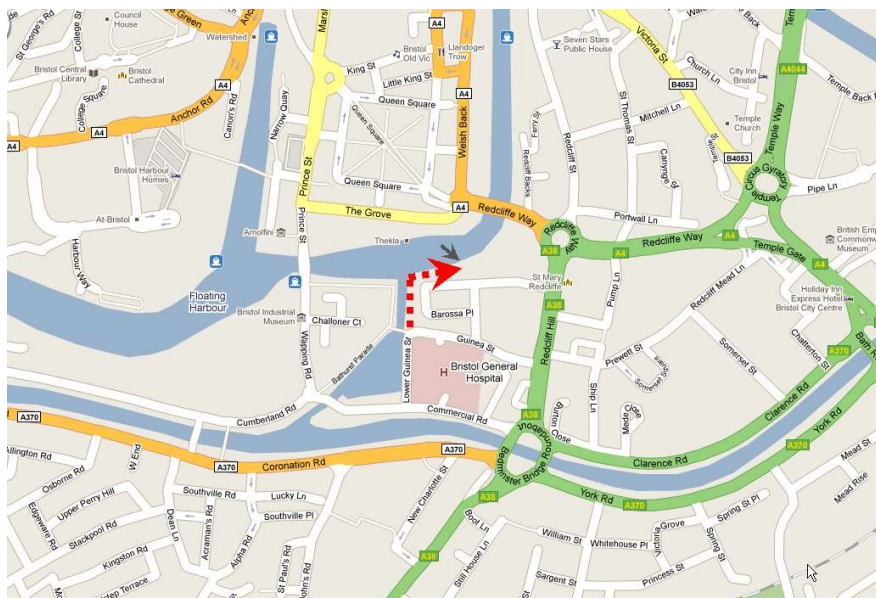
[Car Park Information from Bristol City Council](#)

Pedestrian Access

- Via narrow cobbled lane past the Ostrich pub
- Via pedestrian ramp near public car park on Redcliffe Parade East
- From Redcliffe Way via Redcliffe Wharf (past where Bump Roller Disco used to be)

Vehicle Access

- Via Redcliff Hill and Guinea Street using a narrow cobbled lane past the Ostrich pub.



Whilst passengers can be dropped off at the Wharf, parking is restricted to permit holders only. Vehicles left on Phoenix Wharf are at the owner's risk.

The red arrow shows the vehicle approach to the Wharf.